Phil Henning

Summary

I am an experienced business analyst / product owner with 10+ years of industry experience, wishing to change my career to become a software developer. I have undertaken several web projects using PHP & SQL, and I am currently learning C#.

I have been interested in writing code ever since my undergraduate degree, where I took several modules of software development and web development, and (more recently) in my postgraduate degree, where I took modules in web development, and database design.

Skills

Development Skills	0	1	2	3	4	5
C# - currently learning		x				
PHP - some experience			x			
SQL - some experience			x			
WPF - own projects		x				
HTML - experienced				x		
CSS - experienced				x		
Entity Framework	x					
.NET	x					
GIT	x					

Development Methodologies	0	1	2	3	4	5
Agile (SCRUM)					x	
Agile (SAFE)			x			

Other Skills / Tools	0	1	2	3	4	5
Trello					x	
Miro				x		
Visual Studio		x				
SQL Management Studio		x				
phpMyAdmin		x				
Sublime Text				x		
Azure DevOps Server (formerly VSTS)					x	
SharePoint			x			
MS Teams / Slack					x	
MS Office 365					x	

Most Relevant Work Experience

As a Systems & Business Analyst at DFDS, I worked as a member of a self-organising SCRUM team, alongside software developers and software testers. On a day-to-day basis this gave me a unique insight into the working life of a developer: from daily 'stand-up' to 'release' to 'retrospective'.

Personal Info

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Education

- MSc in Information, Systems and Technology
- BSc in Business Computing and E-Commerce Systems

Certifications

- MSc
- BSc
- PRINCE 2 registered

B.A. / P.O. skills

- Stakeholder management
- Building rapport with internal and external teams / individuals
- Backlog management
- Writing epics, features, PBIs
- Writing User Stories
- 'Given / When / Then' criteria
- Creating 'Use Cases'
- Process mapping (BPMN 2.0)
- Whiteboarding (Miro)
- Wireframing (Figma / Balsamiq / PowerPoint)

* References available on request *

WORK EXPERIENCE

Technical Business Analyst — Yara UK
2023.06 — 2023.09 *(contract)*

My primary goal was to fully understand the existing onsite systems and map out how they worked with each other, with a view towards creating a 'blueprint' for how to integrate them with the existing cloud platforms (micro services).

- ❖ Sitting with these end users to understand exactly how the various systems were used allowed me to gain an appreciation of a range of user skill sets / abilities which will inform future UI / UX.

- ❖ Speaking regularly with the lead software architect gave me insight into the way complex software & hardware platforms interact with one another.

Business Analyst - KCOM
2023.05 — 2023.06 *(contract)*

I am very comfortable working within completely new industries, cultures, and adapting to new technologies and ways of working. This role required me to immerse myself in an unfamiliar environment (telecommunications) and absorb and retain as much information as possible to allow me to be able to have meaningful, technically accurate conversations with colleagues who had been in the industry for many years. These skills and experiences will be invaluable both when it comes to learning new skills and with applying them to real life situations.

Business Analyst — Ligentia UK
2022.10 - 2023.01

One of the key reasons I was taken onboard for this role is my familiarity with - and enthusiasm for - SCRUM. As such I was the SCRUM champion for my team and acted as a SCRUM coach.
I have witnessed first hand the benefits that come with adopting an agile culture, and through iteratively improving processes.

More time for analysis leads to better requirements, more time for development leads to better code, more time for testing leads to higher quality releases.

Systems & Business Analyst — DFDS UK
2018.07 - 2022.09

- ❖ I was involved with all SCRUM ceremonies (Sprint Planning, Daily SCRUM, Refinement, Sprint Review, Sprint Retrospective)

- ❖ As part of a 'delivery team' I was responsible for releasing updates to the business at the end of the sprint (if approved), which involved co-ordinating with representatives from the remote locations, and with members of the development teams. Releases triggered via Azure DevOps pipelines.

Commercial Business Analyst — Yara UK
2016.08 - 2018.06

The ability to communicate well, to forge bonds with teams and to work successfully with individuals are the primary tools of any successful business analyst. In this role I essentially acted as a 3rd party team member to many different teams. As such it was my soft skills that allowed me to be successful in this role, not just my technical skills. These skills, along with my years of experience as a BA will allow me to embed myself well within a new team and to forge meaningful, productive relationships.